

Daniel Wilson

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PROFILE

Senior software test engineer with over fifteen years in finance, insurance, retail, gaming, gambling and estate agency, across permanent, contract and consulting roles. Certified tester (ISTQB Foundation and Intermediate) and business analyst (BCS FCBA). Comfortable with Agile and Waterfall, Scrum and Kanban, and with explaining testing to people who aren't testers, which is why I wrote a book about it.

AUTHOR

The Book On Software Testing: A Guide for Non-Testers (hardcover, December 2025). A jargon-free guide for Product Owners, Project Managers, Business Analysts and developers who work with testers.

EXPERIENCE

Simply Business

SENIOR SOFTWARE TEST ENGINEER · MOORGATE · JUNE 2019 TO PRESENT

- Test management and execution across customer-facing apps that let UK and US policyholders manage their own policies.
- Sole tester for several engineers in an Agile, Scrum team; I run walkthroughs, demos and the fortnightly test council.
- Tested One Time Code login, Renewal Fee and the US Customer Account. Introduced cross-browser and cross-device testing.
- Ruby on Rails, React, JS, GitHub, Jenkins, New Relic, AWS, BrowserStack, Docker, Cypress. Team of the Year 2019.

NewDay

CREDIT RISK TESTING SPECIALIST · KING'S CROSS · JANUARY 2018 TO JUNE 2019

- Tested the decision systems for own brands (Aqua, Fluid, Marbles, Opus) and co-brands (Amazon, AO, Argos, Topshop).
- Cut shipped defects from three per deployment to one a year. Key out of hours contact for Experian and Provenir.

Connells Group

SENIOR TEST ANALYST · DUNSTABLE · JULY 2017 TO JANUARY 2018

- Led four test analysts across connells.co.uk, sequence.co.uk, hatched.co.uk and a company-wide Windows 10 upgrade.
- Helped the move from Waterfall to Agile; introduced cross-browser and cross-device testing.

Cabot Credit Management

CONTRACT QA LEAD · BRACKLEY · JANUARY 2017 TO JULY 2017

- System, integration and UAT coordination for a re-platforming that brought several businesses onto one system.
- Tested Direct Debit, AUDDIS and BACS migration; trained around 15 business users in exploratory testing and UAT.

Elevate

CONTRACT SENIOR QA · COVENT GARDEN · APRIL 2015 TO OCTOBER 2016

- sunny.co.uk across payments, customer experience and risk teams; managed six to eight offshore testers.
- Selenium IDE regression automation; interviewed QA analysts. Elevate Credit International Team of the Year 2015.

Oakam

CONTRACT LEAD TEST ANALYST · TOTTENHAM COURT ROAD · NOVEMBER 2014 TO MAY 2015

- Led QA for a small team, keeping changes FCA compliant through the rate cap, affordability checks and redress.

Think Finance

TEST ANALYST · COVENT GARDEN · DECEMBER 2012 TO OCTOBER 2014

- Underwriting and verification testing on quid.co.uk and sunny.co.uk; SIT, UAT and offshore regression scripts.

Software Quality Systems

CONSULTANT · MOORGATE · JULY 2011 TO JUNE 2013

- Home Retail Group: the Argos digital browser that replaced in-store catalogues, saving over £16m a year.
- Gala Coral: a revenue protection system. Rated "Excellent" with 100% positive client feedback.

SEGA Europe

FUNCTIONALITY TESTER · CHISWICK · MAY 2009 TO SEPTEMBER 2009

- Functional testing of AAA titles through pre-alpha, alpha and beta.

ALSO

Little Oceans: my web design studio, building hand-coded websites for small businesses in Bedfordshire.

QUALIFICATIONS

- 2016: BCS Foundation in Business Analysis (FCBA)
- 2015: BCS ISTQB Intermediate in Software Testing (ICST)
- 2011: BCS ISTQB Foundation in Software Testing (CTFL)
- 2009: BA (Hons) Digital Music & Computer Games Design, 2:1